



UNDERSTANDING THE BASICS OF LEMON LAWS

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Lemon laws were enacted at the federal and state level to protect consumers who have purchased or leased a defective consumer product that has not been repaired within a reasonable number of attempts or period of time. While the focus of many state lemon laws is on automobiles, federal law, as well as some state laws, generally extend to nearly all defective consumer products. Understanding the parameters of federal and state lemon law provisions is a fundamental necessity for all consumer product manufacturers, in order to effectively and efficiently manage warranty risks and costs. This presentation will provide information regarding the origins of federal and state lemon laws, basic provisions contained in those laws and representative differences among the various state laws, and products other than automobiles for which specific state laws have been enacted.

Participants will learn the following:

- The history of federal and state lemon laws
- The circumstances under which a lemon law applies and a manufacturer's obligations under the law
- Areas in which lemon laws differ by state
- The applicability of lemon laws to non-automobile consumer products
- A discussion of legislation involving "secret warranties"