



IMPROVING WARRANTY REVENUE & COMPETITIVE ADVANTAGE

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Process improvement programs alone aren't enough to tame high warranty costs and halt painful product quality issues. Why not? Because the myriad applications that improve processes in different parts of the supply chain are siloed, making unified access to this dispersed information nearly impossible. Information Visibility, a new approach to information management for operational decision-making, improves discovery in root-cause analysis by unifying large volumes of diverse and changing information and allowing non-technical users to explore it with point-and-click simplicity. This interaction guides people to better decisions than they would have made on their own. In this presentation learn how leading manufacturers use this new approach to:

- Reduce detection to correction by 25%
- Increase supplier cost recovery by 3%
- Reduce new product launch risks
- Reduced warranty related costs by 3-8%